

# **COMMUNIQUÉ**

## **NATIONAL TRANSPORT AUTHORITY**

### **INVITATION TO BID FOR THE ONLINE PAYMENT OF MOTOR VEHICLE LICENCES PROJECT**

The National Transport Authority (NTA) is the Government Department established under the Road Traffic Act in 1980 and has, as main responsibility, the registration of motor vehicles and their licensing, the regulation and control of road transport in Mauritius including Rodrigues and other islands falling under its jurisdiction.

The current systems used at the NTA for its business operations and sharing of information are traditional or need to be revamped with latest technology to improve the quality and efficiency of service delivery.

In order, therefore, to enhance its operations, service delivery and to facilitate transactions of the public, as a first phase of its e-Service Portal services, the NTA intends to implement the ONLINE PAYMENT OF MOTOR VEHICLE LICENCES (MVL).

Interested and eligible local firms are invited to contact the Procurement and Supply Section of the National Transport Authority on 2022801 in order to register themselves for a pre-bid meeting which shall be held on Tuesday 20 February 2018 at 13:00 hours in the Conference Room of the National Transport Authority. Attendees interested to proceed with the submission of a proposal will be provided with the complete Bidding Documents in softcopy on that day. Alternatively, the documents shall be available on the website of the Public Procurement Office as from that date. The eligibility criteria are herewith provided.

**NATIONAL TRANSPORT AUTHORITY**

**Date: 09 February 2018**

## ELIGIBILITY CRITERIA

<b>A. Reference Sites</b>			
<b>Criteria</b>	<b>Required</b>	<b>Compliance of Specification Offered</b>	<b>Details of non-compliance if applicable</b>
No. of reference sites where Bidder has successfully implemented a <b>similar highly available Web based System</b> in a multi-user environment <b>within the last five years.</b>	<b>At least TWO (2) sites</b> supported with <b>corresponding</b> testimonial from customers as evidence of <b>satisfactory performance</b> . In case of non-submission of testimonials, reference sites may not be considered.  Testimonials from Brochures will not be considered.		
No. of reference sites where Bidder has successfully implemented a <b>Mobile Application of similar size and complexity</b> as being proposed (e.g. Public-facing) <b>within the last five years.</b>	<b>At least ONE (1) site</b> supported with <b>corresponding</b> testimonial from customers as evidence of <b>satisfactory performance</b> . In case of non-submission of testimonials, reference sites may not be considered.		
Number of resources to be deployed on a <b>fulltime basis</b> during the Requirements Analysis phase, Testing Phase and prior to go-live of the system.	Yes, please specify number of resources to be deployed onsite during the Requirements Analysis phase, Testing Phase and prior to go-live of the system.		

<b>B. Software, e-Service and Mobile App Development – Staff Qualifications &amp; Experience</b>			
<b>Criteria</b>	<b>Required</b>	<b>Compliance of Specification Offered</b>	<b>Details of non-compliance if applicable</b>
No. of software developers (Same number of software developers should be available during implementation stage)	At least <b>THREE (3) degree holders</b> <u>(based locally in Mauritius)</u>		
Total person-year software development experience of the above <b>THREE</b> staffs	<b>TWELVE (12) years</b> – Each degree holder should have <b>at least FOUR (4) years</b> of working experience in e-Service, mobile app		

	<p>or software development.</p> <p>The staff should have working experience in Programming languages in which the proposed Solution and Mobile App will be implemented.</p> <p>Bidder should clearly mention specific experience related to assignment in the Table for “Software, e-Service and Mobile App Development” - Technical Staff.</p>		
--	---	--	--

<b>C. Hosting/System Administration – Staff Qualifications &amp; Experience</b>			
<b>Criteria</b>	<b>Required</b>	<b>Compliance of Specification Offered</b>	<b>Details of non-compliance if applicable</b>
No. of IT related technical staff (Same number of IT related staff should be available during implementation stage)	At least <b>ONE degree holder</b> ( <u>based locally in Mauritius</u> )		
Total person-year IT related technical experience of the above-mentioned staff	<p>The degree holder should have at least <b>FOUR</b> years working experience in:</p> <ul style="list-style-type: none"> <li>▪ Virtualisation environment</li> <li>▪ Hypervisor/Clustering software</li> <li>▪ System administration (Installation, configuration and troubleshooting of servers, OS, Backup solutions among others)</li> </ul> <p>Bidder should clearly mention specific experience related to assignment in the Table for “Hosting/System Administration” – Technical Staff</p>		